

LEADING CHANGE TOOLKIT™

TO HELP CHANGE AGENTS AND
CHANGE TEAMS MAKE LASTING
IMPROVEMENTS IN HEALTH CARE

Team Check-Up Tool (TCT)

Tool's Purpose

The Team Check-Up Tool (TCT) measures the contextual factors influencing teamwork and implementation activities performed by quality improvement teams (Marsteller et al., 2017).

Brief Tool Description

- 13 items (plus 22 sub-items) items scored using variable scoring systems: 1) fill in the blanks, dichotomous (Yes or No), four to five- point Likert scales, and select all that apply. The Team Check-Up Tool (TCT) were not explicitly divided into subscales, but the tool developers stated how the TCT measures the following factors of quality improvement (Marsteller et al., 2017):
 - Intervention and education activities (one item)
 - Perceived intervention-related behaviours (use of interventions) (one item)
 - Implementation processes and context (eight items)
 - Perceived barriers to team progress (three items)

Knowledge to Action Framework Phase(s):

- Identify problem, determine the Know/Do Gap, and Identify, Review and Select Knowledge
- Assess barriers/facilitators to knowledge use
- Monitor knowledge use

Source to Access Tool:

- [TCT article](#) (tool within the article)
- Dr. Jill A Marsteller
 - Tool developer
 - Email: jmarste2@jhu.edu



LEADING CHANGE TOOLKIT™

TO HELP CHANGE AGENTS AND
CHANGE TEAMS MAKE LASTING
IMPROVEMENTS IN HEALTH CARE

Development Article/ Psychometric Article

- Marsteller, J. A., Hsu, Y. J., Chan, K. S., & Lubomski, L. H. (2017). Assessing content validity and user perspectives on the Team Check-up Tool: expert survey and user focus groups. *BMJ quality & safety*, 26(4), 288-295.