

LEADING CHANGE TOOLKIT™

TO HELP CHANGE AGENTS AND
CHANGE TEAMS MAKE LASTING
IMPROVEMENTS IN HEALTH CARE

Appendix 11: Table of Eligibility Criteria for Selection of KTA Tools

Inclusion criteria	Exclusion criteria
<p>Articles were included if they:</p> <ul style="list-style-type: none"> • were peer-reviewed empirical, theoretical and descriptive literature; • described a tool that focused on at least one phase of the KTA Action Cycle; and • were published from the inception of the database to November 2019. 	<p>Articles were excluded if they:</p> <ul style="list-style-type: none"> • did not describe a tool; • were reported in languages other than English; • were commentaries, debates, editorials; and/or • were articles not accessible for retrieval.