

Inaugural Best Practice Spotlight Organization® (BPSO®) Ontario Health Teams (BPSO OHT)

Summit 2025 –Program

Date: Friday, Sept. 26, 2025

Location: Pan Pacific Toronto

Time: 8:00 a.m. – 4:30 p.m.

Friday, Sept. 26, 2025

8:00 – 8:30 a.m.

Registration & Networking Breakfast

- Check-in and collect materials
- Light breakfast and networking
- Poster board set up for BPSO OHTs

8:30 – 9:40 a.m.

Land Acknowledgment & Overview of the Day

Speaker: Kristen Campbell, RN, MN, Manager, Implementation Science, IABPG Centre, RNAO

Welcome Remarks

Speaker: Dr. Doris Grinspun, RN, BScN, MSN, PhD, LLD (hon), Dr(hc), DHC, DHC, FAAN, FCAN, O.ONT., Chief Executive Officer and founder of RNAO's Best Practice Guidelines Program, RNAO

Greetings from Ontario Health

Speaker: Dr. Fredrika Scarth, PhD, Vice President, Integrated Care, Ontario Health

9:40 – 10:20 a.m.

Keynote Address: *Exploring Chile's approach to integrated care systems: advancing the quintuple aim (health outcomes) through evidence-based practices*

Speaker: Tiare Pavez Hurtado, MScN, CNS (Paediatric Oncology), RN, National Coordinator of BPSO Program Department of Quality Care and Safety, Ministry of Health, Santiago, Chile

Moderator: Dr. Doris Grinspun

10:20 – 10:35 a.m.

Morning break & networking

10:35 – 11:30 a.m.

Panel: *Driving Outcomes Through BPSO OHT Collaboration*

Moderator: Kristen Campbell

Description: This panel will explore how BPSO OHT initiatives are generating tangible improvements in patient outcomes, team collaboration, and system integration. Panelists will present real-world examples from their unique regional contexts, highlighting strategies, successes and lessons learned in advancing evidence-based and integrated care. A moderated audience Q&A will conclude the session, providing participants an opportunity to explore how similar approaches can be applied in their own settings.

Panelists:

Donna Morreau, RN, MSN

Integrated Director, Mental Health and Addiction Services, Bluewater Health and Canadian Mental Health Association
Sarnia Lambton
Sarnia-Lambton BPSO OHT Lead

Tiffany Gartner-Duff, MHSc

Integrated Care & Partnership Lead, Chatham-Kent OHT
Chatham-Kent BPSO OHT Lead

Suzanne Saulnier, B. Psych, RSW

Director of Behavioural Support Services, LOFT Community Services
Northern York South Simcoe BPSO OHT Lead & Steering Committee Co-Chair

Margery Konan BSc, MPA

Manager for Integrated Care, East Toronto Health Partners OHT
East Toronto Health Partners BPSO OHT Lead

11:30 a.m. – 12:30 p.m.

Think Tank: *Shaping the Future – Maximizing BPSO OHT Impact Across the Continuum of Care*

Moderator: Kristen Campbell

Description: This session will engage OHTs in a forward-thinking dialogue on how the BPSO OHT program can be leveraged to enhance care integration across the health system – from primary care and community services to acute and long-term care. Through interactive guided breakout discussions, participants will explore strategic opportunities, challenges and solutions, share experiences, and identify system-wide enablers and barriers. Facilitators will capture insights, leading to a plenary debrief where teams exchange highlights and propose next steps for collective action and system-level impact.

Facilitators: RNAO BPSO Coaches

12:30 – 1:30 p.m.

Lunch & Networking

1:30 – 2:45 p.m.

World Café: *Advancing the Quintuple Aim through Evidence-Based Practice*

Moderator: Janet Chee, RN, BScN, MN, PMP, Associate Director Guideline Implementation and Knowledge Transfer, International Affairs and Best Practice Guidelines Centre, RNAO

Description: Participants will rotate through facilitated, table-based discussions, each centered on a key aspect of the Quintuple Aim – including population health, patient experience, provider experience, cost efficiency, and health equity. We will explore real-world applications of evidence-based practices, innovations, and lessons learned. This interactive session will foster rich peer-to-peer collaboration, inspire new ideas and accelerate the spread of integrated-care strategies across health and social service sectors.

Facilitators: BPSO OHT Representatives

2:45 – 3:00 p.m.

Afternoon Break & Networking

3:00 – 4:15 p.m.

Panel: *Advancing Integrated Care Through Evidence-Based Practice: Insights From the Front Lines*

Moderator: Doris Grinspun

Description:

This closing panel will feature diverse voices from across BPSOs and OHTs who are leading or actively contributing to the integration of evidence-based practices into frontline care. The discussion will focus on practical strategies, cross-sector collaboration, and the real-world impact of BPSO work in OHT contexts. The goal is to inspire, inform and reveal key takeaways that participants can apply in their own settings.

Panelists:**Lindsay Beuermann, MHE**

Interim Director, Cambridge North Dumfries OHT
Cambridge North Dumfries BPSO OHT Lead

Marie-Chantal Ethier, MSc

Community Member Advisor - East Toronto Health Partners
ETHP BPSO OHT Steering Committee Co-Chair

Dr. Doris Forlemu-Kamwa, MD, MPH, DES, CES

Senior Director Primary Healthcare, Black Creek Community Health Centre
North Western Toronto BPSO OHT Lead

Dania Versailles, RN, BScN, MScN, CPMHN(C)

Director, Clinical Services/ Directrice, Services Cliniques, Canadian Mental Health Association, Ottawa Branch
Archipel BPSO OHT

4:15 – 4:30 p.m.

Adjournment & Closing Remarks

Speaker: Janet Chee