

LEADING CHANGE TOOLKIT™

TO HELP CHANGE AGENTS AND
CHANGE TEAMS MAKE LASTING
IMPROVEMENTS IN HEALTH CARE

Appendix 11: Table of eligibility criteria for selection of KTA tools

Inclusion criteria	Exclusion criteria
<p>Articles were included if they:</p> <ul style="list-style-type: none"> • were peer-reviewed empirical, theoretical and descriptive literature • described a tool that focused on at least one phase of the KTA Action Cycle, and • were published from the inception of the database to November 2019 	<p>Articles were excluded if they:</p> <ul style="list-style-type: none"> • did not describe a tool • were reported in languages other than English • were commentaries, debates, editorials, and/or • were articles not accessible for retrieval