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the VOICE for  
registered nurses,  
nurse practitioners  
and nursing students  
in Ontario

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## Health System Transformation and COVID-19

### ***Reuniting families and residents: What will it take?***

July 6, 2020  
6:45pm-8:00pm

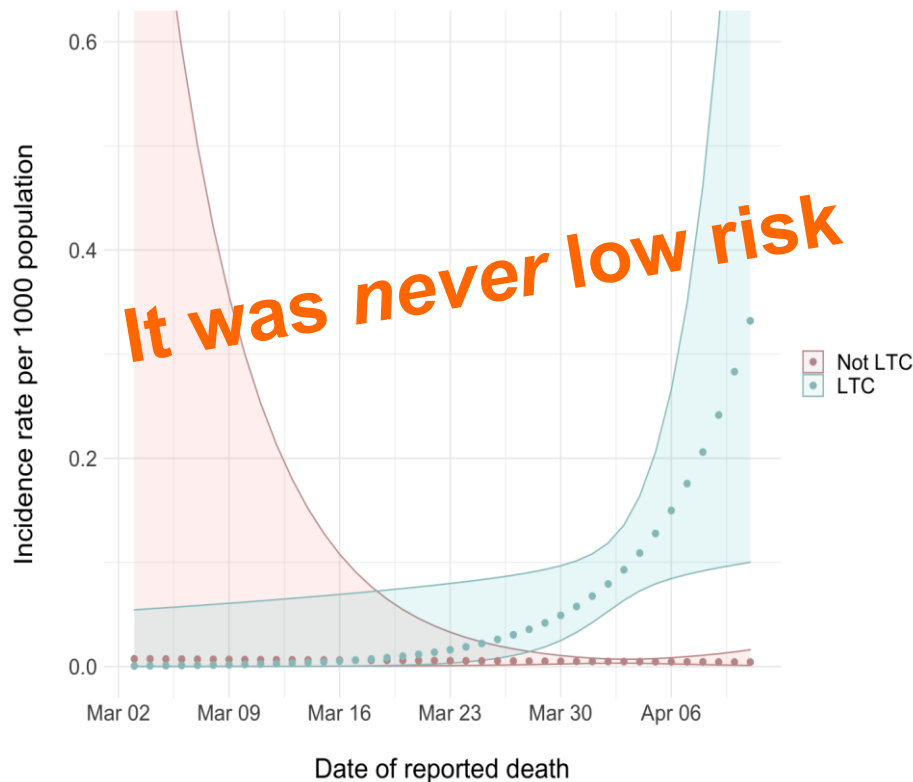
# Today's Webinar

Topic	Speakers
<b>Welcome and opening remarks</b>	Dr. Doris Grinspun, CEO of RNAO
<b>COVID-19-Wave 1</b> Discussion: Reuniting families and residents: What will it take?	Ontario families Media questions
<b>COVID-19-Wave 2</b> Strengthening the health system for all	Doris Grinspun, CEO of RNAO Brittany Groom, Health Policy Analyst, RNAO Catherine Jewell, Health Policy Analyst, RNAO
<b>Calls to Action</b> • <a href="#">Action alert</a> • #maskathon	All

## OPENING REMARKS

*Reuniting families and residents: What will it take?*

# COVID-19 pandemic in Ontario: *A tale of two stories*



## Flaws exposed in the health system with:

- Over-reliance on the hospital sector
- Under-utilization of primary care and home care
- Lack of early attention to all vulnerable

populations and devastating effects, in particular, on residents of nursing and retirement homes

- Slow response

(graph from David Fisman, 13 April 2020)

# COVID-19-Wave 1

**Discussion:** *Reuniting families and residents:  
What will it take?*



Ontario  
families



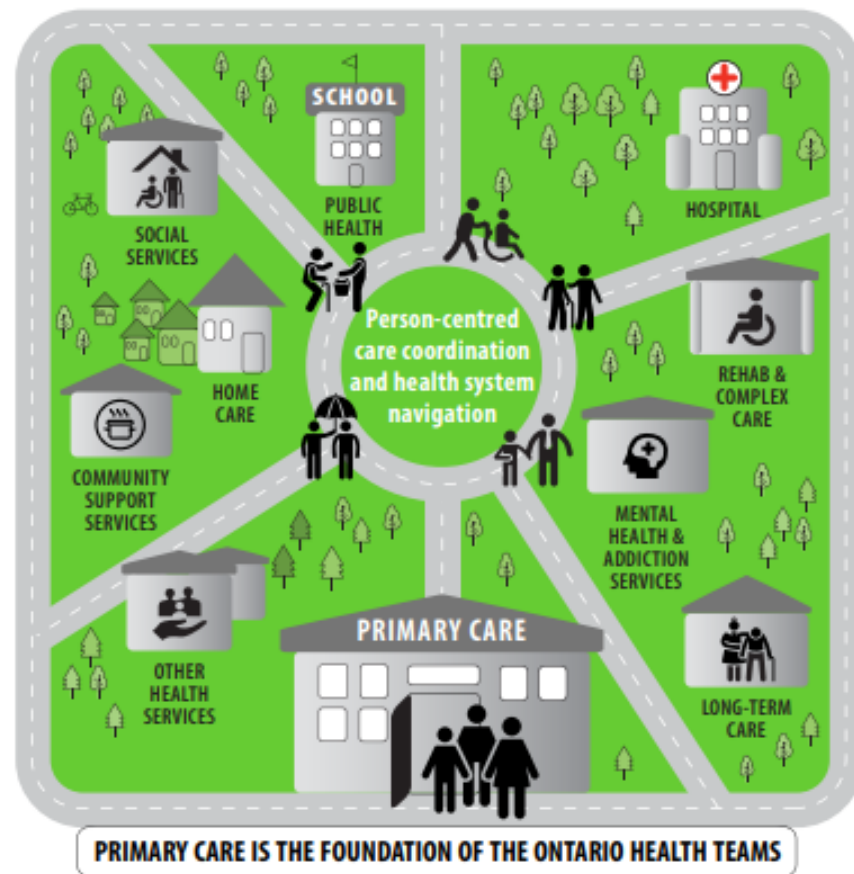
Media  
questions

**COVID-19-WAVE 2  
STRENGTHENING THE HEALTH SYSTEM  
FOR ALL**

# Enhancing Community Care for Ontarians (ECCO) 3.0

## What is ECCO?

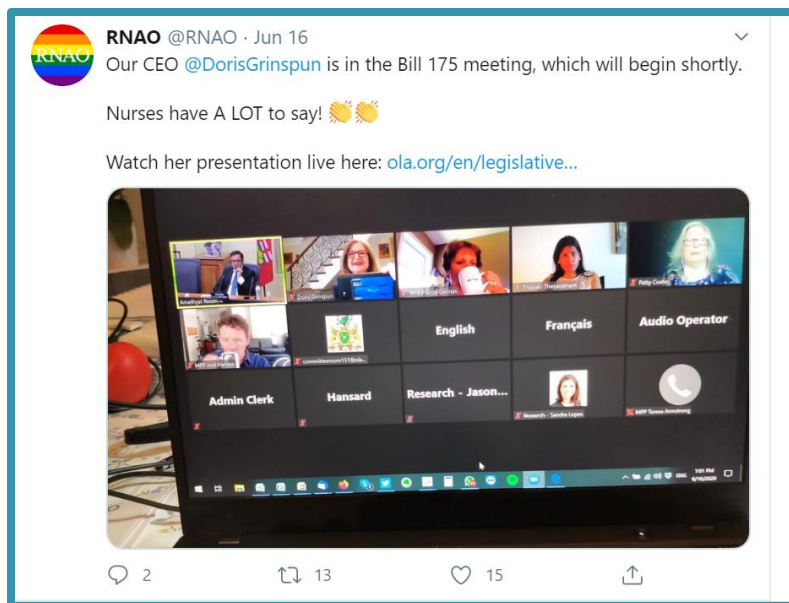
Enhancing Community Care for Ontarians (ECCO) calls on government and health system partners to strengthen community care and anchor the health system in primary care to better meet the health needs of all Ontarians. First released in 2012 and next in 2014, ECCO 3.0 aligns with much needed health system transformation that responds to the COVID-19 pandemic.



ECCO Model 3.0

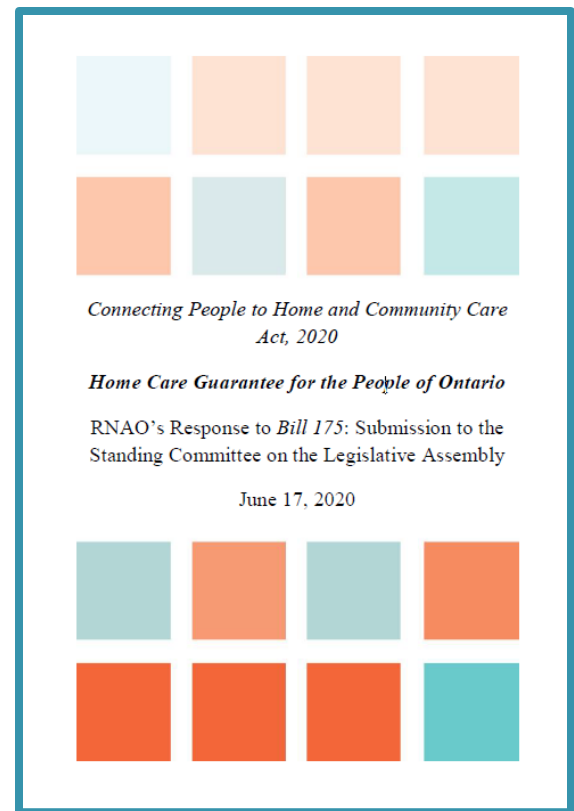
# Bill 175: Connecting People to Home and Community Care Act, 2020

**Current status:** Ordered for Third Reading (scheduled for July 6, 2020)



Dr. Doris Grinspun presented at the public hearing on June 16, 2020

## 16 RECOMMENDATIONS



RNAO's written submission sent to the Committee on June 17, 2020



# Long-Term Care Systemic Failings

- Serious understaffing, including lack of regulated staffing to meet increasing acuity
- Inadequate infection prevention and control
- Challenging behavioural responses (responsive behaviours) to lack of staff support
- Lack of support for staff and poor staff morale
- Financial disincentive to improve resident outcomes

# Staffing Solution Needed

- **July 31, 2020** is an important date on the government's calendar
- It's the deadline Justice Eileen Gillese gave the government to table in the legislature a detailed report on the adequacy of regulated staffing in LTC. It was a key recommendation in her report *The Long-Term Care Homes Public Inquiry (2019)*.



## RNAO Solution: Nursing Home Basic Care Guarantee Staffing Formula

- Each resident shall receive **four (4) worked hours** of direct nursing and personal care each day (within 24 hrs), as follows:
  - **48 minutes of RN care** (regulated)
  - **60 minutes of RPN care** (regulated)
  - **132 minutes of PSW care** (unregulated)
- In addition, each nursing home should have one (1) NP per 120 residents in the role of Attending NP or Director of Clinical Care, and
- One (1) full-time RN specializing in infection prevention and control.

# RNAO Solution: Nursing Home Basic Care Guarantee Stabilizing the LTC Work Force

Mandate and fund the following human resource policies:

- Permit staff to work in only one LTC facility
- Compensation that is equal to those employed by hospitals
- Full-time employment with benefits to staff who want full time work to enable continuity of care for residents, improve staff retention, and remove the need to work in multiple locations.

**Action Alert: Act by July 31**

**Action Alert**

***Demand government to implement the  
Nursing Home Basic Guarantee***

**Nursing Home  
Basic Care  
Guarantee**



#LTC #BasicCareGuarantee

**Click the link shared in the ZOOM comments box to sign the Action Alert**

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# **CALLS TO ACTION**

# Action Alert: Act by July 31

Action Alert

## *Demand government to implement the Nursing Home Basic Guarantee Plan*



#LTC #BasicCareGuarantee

Click the link shared in the ZOOM comments box to sign the Action Alert

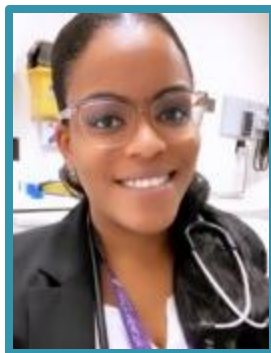
# #Maskathon

## #TogetherWeCanDoIt

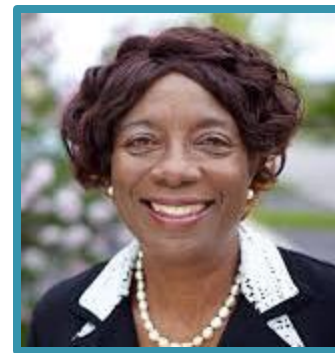




# RNAO's Black Nurses Task Force: Tackling anti-Black racism within the nursing profession with co-chairs



Chantal Sorhaindo



Angela Cooper Brathwaite

**\*\* Call for Expression of Interest is open until**

**July 8 @ 12:00 PM EST**

Webinars every 3rd Monday evening per month **starting**

**Monday, July 20 @ 6:45-8PM**

**Register for webinars [here](#)**

**Monday, August 10 (6:45-8pm)**  
**Health System Transformation and**  
**COVID-19**

Webinar topic: Preventing abuse of people with dementia living at home

Details and registration:

<https://rnao.ca/events/covid-19-webinar-together-we-can-do-it>