



Excellence Canada

Social Movement Action and Knowledge-to-Action Frameworks: A decision tool to guide the selection of a framework

Purpose: To help you and your change team choose either the Social Movement Action (SMA) or Knowledge-to-Action (KTA) Framework to get started on your change initiative.

The tool includes 11 guiding questions that highlight the differences and similarities of the SMA Framework and the KTA Framework.

Answer the questions together as a team taking into consideration the many components of your change initiative. When done, review your responses and decide on a framework to get started.

Decision Tool

Guiding	SMA Framework	KTA Framework	Which framework
Question			better suits your change
			team's needs?
Is the purpose of	YES or MAYBE	YES	
your change	The purpose of the SMA	The purpose of the KTA	
initiative to	Framework is to	Framework is to advance	
increase the	demonstrate how the	the uptake and	
uptake and	application of social	sustainability of knowledge	
sustainability of	movement strategies	through seven phases, as	
evidence?	and actions energizes	described in the action	
	teams bottom-up and	cycle. When used by	
	accelerates change, in	health-care providers,	
	the context of the	policymakers,	
	uptake and	persons/patients and the	
	sustainability of	general public, it supports	
	knowledge.	knowledge translation –	
		i.e., the process of using	
	Look at the antecedents	knowledge to effect	
	and defining	change.	
	characteristics and ask		

WHY – Why is the framework being used? Does it support the purpose of your change initiative?

Is staff intrinsically motivated for the change initiative?	yourself: Do we have it at our workplace? YES Intrinsic motivation is central to social movements. Individuals are committed to a shared cause or concern because it aligns with their values and beliefs. This intrinsic motivation acts as a driver for staff to get involved, become change agents and take action. Ask yourself: Do some of the staff want to lead or learn to lead change? If yes, SMA can help you.	YES or NO The KTA framework can be applied to staff that are intrinsically motivated by shared values, such as the need for evidence- informed care. Alternatively, extrinsic motivation (e.g., external rewards or other incentives) may also be used effectively to support change initiatives and support staff participation. In other cases, a combination of both sources of motivation may be in place.	
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WHAT – What are the characteristics of your change initiative?

Guiding	SMA Framework	KTA Framework	Which framework better
Questions			suits your change team's needs?
Are actions	YES	YES	
required to	Achieving knowledge	The framework includes	
achieve the goal	uptake and	an action cycle of seven	
of knowledge	sustainability requires	phases that guides change	
uptake and	action through	teams through an	
sustainability?	grassroots or 'bottom-	interactive and flexible	
	up' individual and	process of implementing a	
	collective action. The	knowledge product. It	
	development of	acknowledges that	
	collective identity and	knowledge alone does not	
	momentum are	lead to change but	
	powerful SMA	requires putting it into	
	processes for propelling	action.	
	change faster and		
	sustain the change for		
	the long run.		

Is there an urgent	YES	YES or NO	
need for your	Social movements are	The identified problem	
change initiative?	driven by an urgent	acts as the driver for	
U U	need, an opportunity	change through the seven	
	for change and a	phases of the action cycle.	
	readiness for action.	It may or may not be seen	
	The urgency for change	as an urgent problem	
	reflects the credibility	requiring immediate	
	and importance of a	action. Nonetheless, the	
	shared concern or	change is believed to lead	
	strong desire for	to improved outcomes	
	change. Ask yourself:	and the best possible care.	
	Do some of the staff		
	feel urgency to make		
	change happen? If yes,		
	SMA will help them.		

WHO – Who are the people (e.g., staff, leadership teams, networks, and stakeholders including patients/persons and their families) who will be part of your change initiative?

Guiding Questions	SMA Framework	KTA Framework	Which framework better suits your change team's needs?
Did your organization already decide that the change initiative will be led by the senior leadership team?	NO The SMA framework is non- applicable in a change initiative that is top-down led solely by formal leadership teams. As a people-led approach to change, staff must be able to lead the initiative with the support of their organization. As informal leaders, staff are invested and committed to the change.	MAYBE or YES The KTA framework is flexible and can be led by a senior leadership team and/or by frontline staff. Similar to the SMA Framework, collaborative efforts strengthen moving the change initiative from the planning phase to implementation, evaluation, and eventually sustainability.	
Are networks (informal or formal) of people available to support your	YES Networks are critical to social movements because they connect individuals and groups with a shared purpose. They offer a place to share knowledge	YES or MAYBE As with the SMA framework, networks serve as channels to exchange knowledge and resources that can enhance	

change initiative?	and resources, build leadership capacity and reinforce a collective identity to advance the change that endures.	implementation interventions. Their role however may be less central compared to SMA.	
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WHERE – Where is the framework being applied in terms of the local context?

Guiding Questions	SMA Framework	KTA Framework	Which framework better suits your change team's needs?
Is your local context (i.e., the environment where the change is occurring) conducive to staff leading the change initiative as informal leaders?	YES In the SMA framework, frontline staff are emergent informal leaders of the change with support from their organization. If the local context is not conducive to grassroots, people- led approach to change, social movement actions will be less likely to be effective.	YES Staff may participate as either formal or informal leaders in a variety of roles including as influential peer champions or change agents who make sense of knowledge tools and their meaning. They may also be members of change teams.	

WHEN – When is the framework being used in the change initiative?

Guiding Questions	SMA Framework	KTA Framework	Which framework better suits your
			change team's needs?
Does the	MAYBE	YES	
framework need	The SMA Framework is	The action cycles of the	
to encompass all	described in categories	KTA Framework include	
of the stages of a	of preconditions, key	phases focused on	
change initiative	characteristics and	planning (identifying the	
(i.e., planning,	outcomes. Outcomes	problem, assessing the	
implementation,	of a social movement	local context and assessing	
evaluation and	can indicate the degree	facilitators and barriers),	
sustainability)?	to which progress has	selecting and tailoring	
	been made towards a	implementation	
	goal. The SMA	interventions, monitoring	
	framework assumes	and evaluation, and	
	that both formal and	sustainability. The relevant	
	informal leaders will	elements for each action	
	engage in planning,	phase are described. The	
	implementing and	framework encompasses a	

evaluation the change	comprehensive approach	
 including staff, 	for implementation	
managers and persons	projects.	
with lived experience.		

HOW – How is the framework suited to the approach being taken for your change initiative?

Guiding Questions	SMA Framework	KTA Framework	Which framework better suits your change team's needs?
Is a planned approach being taken for your change initiative?	YES Social movements develop organically in response to an urgent demand for change that is not optional. The process may initially appear as spontaneous, however, to achieve a strategic and coordinated response – i.e., mobilized individual and collective action – thoughtful planning is required, especially for social movements that evolve and grow to support its	YES The framework is based on numerous planned action theories and can be applied to a structured approach to change and be used to track the progress of an implementation project.	
Is a structured framework needed to guide your change initiative?	maintenance. MAYBE The nature of a social movement is organic and often develops bottom-up in a relatively unstructured way particularly in its early days. When social movements continue and evolve, phases can emerge that are loosely defined with fluid endpoints that are reshaped by the change teams to continue powering change. The SMA framework helps	YES The KTA framework includes action cycle phases that integrate planning, implementation, evaluation and sustainability. The framework may suit change teams who use traditional project management approaches to change.	

	you accelerate progress and sustain change.		
Is there an	YES or MAYBE	YES or MAYBE	
organizational	Social movements	The KTA framework or	
desire to	power people to	support well organized	
empower staff	become change agents	change. Combined with the	
for the change	well beyond the original	SMA framework, the	
and for future	change initiative or	results will be an engaged	
changes?	project for which they	staff empowered by a	
	enrolled. If the	strong capacity to follow an	
	organizational end goal	analytical process for	
	is to have an	change.	
	empowered staff, use		
	the SMA framework to		
	learn to build bottom-up		
	leadership for change.		