



# Strengthening Integrated Care Through Interdisciplinary Case Review in Community Home Care

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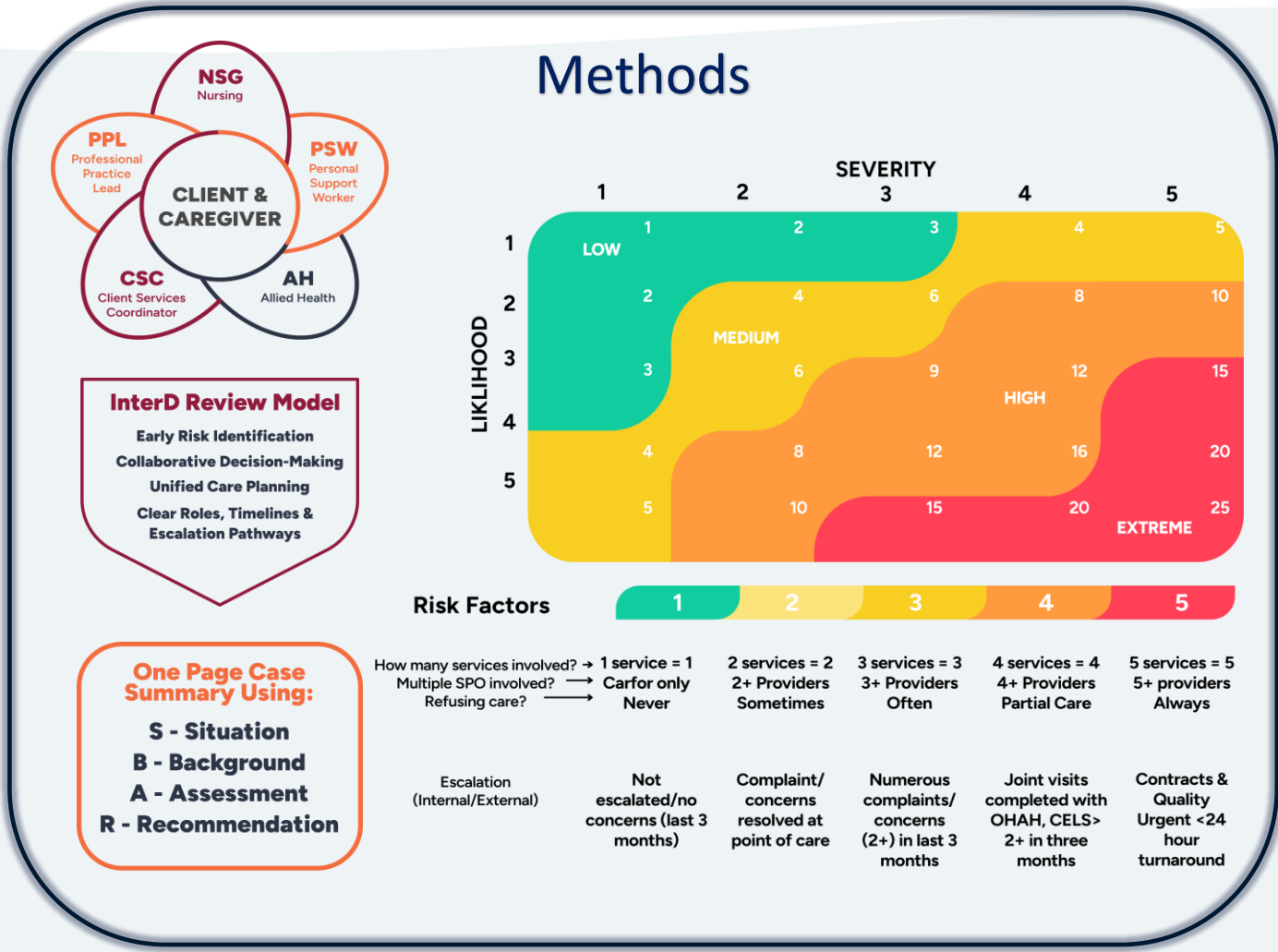
## Background

As care shifts to home and community settings, clients with complex needs often receive services from multiple providers, increasing the need for strong coordination and shared accountability. At Carefor, growing service complexity and multidisciplinary involvement highlighted the need to strengthen collaboration across our teams.

## Purpose

The Interdisciplinary Care Team Review was established to proactively identify and support high-risk clients requiring multidisciplinary involvement. Its goals are to:

- ✓ Improve care coordination
- ✓ Reduce avoidable emergency visits
- ✓ Enhance client and caregiver experience
- ✓ Support staff through clear communication and shared accountability



## Early Outcomes

Early findings suggest:

- ✓ Early risk identification
- ✓ Stronger shared accountability
- ✓ Strong team dynamic and relationship
- ✓ Timely escalation and decision-making
- ✓ More coordinated and responsive care
- ✓ Improved client-centered care experiences

## Next Steps

Next steps include refining data capture through a formal metrics dashboard to measure outcomes such as emergency department use, falls, missed visits, and staff experience. The risk matrix and prioritization framework will continue to be tested and refined to support consistent case selection. Ongoing education will strengthen interdisciplinary collaboration skills and embed this model into routine practice

A structured interdisciplinary case review model strengthens care coordination, accountability, and safety for high-risk clients in home and community care—supporting better outcomes for clients, caregivers, and staff.