

LEADING CHANGE TOOLKIT™

TO HELP CHANGE AGENTS AND
CHANGE TEAMS MAKE LASTING
IMPROVEMENTS IN HEALTH CARE

KTA Worksheet: Identifying the problem area or issue you wish to address

The following questions in this worksheet can help you identify and understand the problem area or issue. Writing notes for each question may help you identify the problem that you and your team would like to address.

Question	Notes
Is the problem a priority for the population affected (e.g., adults who are over 70+ years old)?	
Who may gain or who may lose if this problem is addressed?	
What are the existing practices you would like to improve?	
How will addressing this problem improve existing practice?	

Which identified problem(s) is/are priority?	
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SOURCES: Bilsker et al., 2013; Knowledge Translation Canada, 2020