

# LEADING CHANGE TOOLKIT™

TO HELP CHANGE AGENTS AND  
CHANGE TEAMS MAKE LASTING  
IMPROVEMENTS IN HEALTH CARE



## KTA Worksheet: Identifying the problem area or issue you wish to address

Use the questions in this worksheet to help you identify and understand the problem area or issue.

Question	Notes
Is the problem a priority for the population affected (for example, adults who are more than 70 years old)?	
Who may gain or who may lose if this problem is addressed?	
What are the existing practices you would like to improve?	
How will addressing this problem improve existing practice?	
Which identified problem(s) is/are priorities to address?	

SOURCES: Bilsker et al., 2013; Knowledge Translation Canada, 2020