

TO HELP CHANGE AGENTS AND Change Teams make lasting Improvements in health care





ENGAGING PERSONS WITH LIVED EXPERIENCE WORKSHEET: Assessing *re*adiness to engage persons with lived experience in a change initiative

To be effective, members of the change team must be ready to engage persons with lived experience in the change initiative. Sometimes, there is strong support and receptivity; in other cases, there can be challenges. It is important to acknowledge that to be effective a shift in thinking must occur in which persons with lived experience are seen as active and valued participants in the change initiative.

<u>Instructions</u>: Have each member of the change team answer the following questions on engaging persons with lived experience in change initiatives. These questions can be especially helpful for change team members who are new to working on a change initiative with persons with lived experience; they can benefit from learning from others who have had such experiences. Discuss responses as a team.

If a lack of readiness is determined, consider consulting with another change team who has successful engaged persons with lived experience for additional recommendations and guidance.

No.	Guiding Principles	Yes	No	Rationale/Comments		
1. Regarding engaging persons with lived experience, I believe that they						
a.	Bring unique perspectives that will strengthen the					
	change initiative.					
b.	Have valuable knowledge					
	as a result of their lived					
	experience.					
с.	Are able to look beyond					
	their own experience and					
	inform a practice change					
	for all persons/patients					
	and families.					
d.	Believe their perspectives					
	and opinions on planning					
	and decision-making for					
	practice change are as					
	valid as those of the					
	change team.					
2. As a member of the change team, I have						
a.	Experience working with persons with lived					



TO HELP CHANGE AGENTS AND Change teams make lasting Improvements in health care



Healthcare Excellence

	T T		1
	experience as members of		
	a change team.		
b.	An understanding of the		
	role and expectations of		
	persons with lived		
	experience and how these		
	may differ from other		
	members of the change		
	team.		
C.	Experience and feel		
с.	comfortable delegating		
	responsibilities to persons		
	with lived experience in		
	relation to the change		
	initiative.		
d.	An understanding that		
	persons with lived		
	experience may be unable		
	to continue engaging in		
	the change initiative due		
	to their own health or care		
	responsibilities to a family		
	member.		
	member.		

SOURCE: Adapted from Patient Voices Network, 2021. <u>Readiness-Checklist-Feb-2021-Final.pdf</u> (patientvoicesbc.ca)

