



February 18, 2014

Dr. Doris Grinspun  
Chief Executive Officer  
Registered Nurses' Association of Ontario  
158 Pearl Street  
Toronto, ON  
M5H 1L3

Dear Dr. Grinspun,

On behalf of the Accreditation Canada, I am pleased to convey Accreditation Canada's endorsement of RNAO's evidence-based clinical Best Practice Guideline on Care Transitions.

As you know, the Accreditation Canada Qmentum program is designed to improve client outcomes and health system performance. Though the onsite survey conducted every four years by peer reviewers, Accreditation Canada evaluates the extent to which an enrolled organization meets standards. An accreditation report identifies the strengths and areas for improvement that will enhance the safety and quality of care within the organization. The organization uses the report to create and implement action plans to enhance their performance.

The RNAO guideline recommendations will support organizations and health-care providers to meet the standard requirements related to Care Transitions. The RNAO rigorous process has resulted in a set of evidence-based recommendations related to nursing and interprofessional practice, organizations and the system that will contribute to improved outcomes before, during and after care transitions. This guideline will greatly contribute to our ability to assist participating organizations in enhancing the safety and quality of care associated with care transitions.

Congratulations on this important work!

With warm regards,

Wendy Nicklin  
President and Chief Executive Officer